



BankWorld ATM System Configuration

BankWorld ATM is one of the many CR2 self-service channels that forms one part of CR2's multi-channel banking system.

This course gives participants an in-depth knowledge of how to perform the necessary configuration in order to operate the ATM System.

This is a hands-on course that allows participants to practice some of the relevant tasks.

Benefits:

You will be able to perform the necessary ATM System configurations. This may involve adding the required information, or editing the existing information.

Having staff trained in configuring the ATM System will enable the configuration process to be more efficient, and may in turn result in lower consultancy costs.



Our training is a blend of classroom and online training and includes:

- Overviews
- Installation
- Configuration
- Operations
- Tools

For more information please email us at training@cr2.com.

www.cr2.com

Duration: 1.5 day (classroom-based)

Audience:

This course can be taken by anyone, but it is designed in particular for:

- ❖ Bank Operations staff

Location:

CR2 offices in Dublin, Dubai and Amman. Can also be run onsite on request.



Pre-requisites:

- ❖ *BankWorld Architectural Overview* eLearning course
- ❖ *BankWorld Installation Process* eLearning course
- ❖ *Channel Manager Configuration* course

Objectives: At the end of this course you will be able to:

1. Identify what needs to be configured in a BankWorld ATM system prior to going live
2. Add and maintain Issuers, including activate Gateways
3. Add and maintain Acquirers, including activate gateways
4. Add/edit card products
5. Apply Transaction Types and Bank Instructions to the ATM channel.
6. Configure the settings for transaction processing, such as BIN routing and clearing and settlement.
7. Create payment templates for the ATM channel
8. Set up the general ATM Management and Monitoring details and add new ATMs in the ATM Manager
9. Configure fee rules, such as issuer and acquirer fees and transaction group fees
10. Edit/customise pre-configured settings if necessary
11. Perform the various system configuration checks prior to going live, such as check the system parameters
12. Use various sources, such as user guides, to set up items such as payment templates, mobile top up, and web services

Course Outline:

- ❖ BankWorld ATM System Overview
- ❖ System Configuration Summary
- ❖ Pre-configured Settings
- ❖ Acquirer Configuration
- ❖ Issuer Configuration
- ❖ Network and Gateway Configuration
- ❖ CMS Configuration
- ❖ Web-based ATM Services Configuration
- ❖ Applying Banking Services to the ATM Channel
- ❖ Payment Template Configuration
- ❖ Mobile Top-up Voucher Configuration
- ❖ ATM Configuration
- ❖ Fee Rules Configuration
- ❖ Course Exam

Materials:

Course Participant Guide, Course handouts / diagrams, Glossary, relevant User Guides, etc., supplied on Apple iPad¹ (or equivalent) or

¹ Apple iPad (or equivalent) only supplied if course is undertaken at a CR2 office location.

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