



CardWorld Acquirer Operations

CardWorld Acquirer is a complete solution for settlement and reconciliation with international card schemes. It allows the bank to create and assign merchant fees on their acquiring business.

This course gives participants knowledge of how to configure and manage the CardWorld Acquirer system

This is a hands-on course that allows participants to practice some of the relevant tasks.

Benefits:

You will be able to perform the necessary CardWorld Acquirer configurations as well as monitor and manage the system.

Having staff trained in CardWorld Acquirer will enable the bank to allow for more efficient management of the system.



Our training is a blend of classroom and online training and includes:

- Overviews
- Installation
- Configuration
- Operations
- Tools

Duration:

1 day (classroom-based)

Audience:

This course can be taken by anyone, but it is designed in particular for:

- ❖ Bank Card Operations staff

Location:

CR2 offices in Dublin, Dubai and Amman. Can also be run onsite on request.

For more information please email us at training@cr2.com.

www.cr2.com



Pre-requisites:

- ❖ *BankWorld Architectural Overview* eLearning course

Objectives: At the end of this course you will be able to:

1. Understand concepts of CardWorld Acquirer
2. Understand configuration used
3. Understand daily operational requirements
4. Understand maintenance & ad-hoc procedures

Course Outline:

- ❖ Course Overview
- ❖ Discuss Acquirer & Merchant Back Office Modules
- ❖ Discuss Transaction & Card Scheme Process Flow
- ❖ Discuss Batch Procedures
- ❖ MTF File Submission
- ❖ Calculation Program
- ❖ Funds Transfer Program
- ❖ Statement Program
- ❖ Visa Output File Generator
- ❖ Visa Input File Generator
- ❖ Using MBO Query Tool
- ❖ Using MTF Reject & Diagnostic Tool
- ❖ Reconciliation
- ❖ Discuss Clearing & Settlement Module
- ❖ Review Acquirer Reports Activity
- ❖ Review Security Manager Activity
- ❖ Discuss Start of Week Flow
- ❖ Discuss Start of Day Flow
- ❖ Course Summary
- ❖ Course Exam

Materials:

Course Participant Guide, Course handouts / diagrams, Glossary, relevant User Guides, etc., supplied on USB key.

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