



BankWorld ATM Studio Workshop



BankWorld ATM Studio is a powerful design tool that allows banks to create and rapidly deploy content-rich branding to their ATM networks.

CR2 offers a suite of training courses about this tool to cater for audiences that require anything from an overview of the tool to in-depth knowledge. This is a follow on course to the BankWorld ATM Studio course and provides a follow up practical sessions (workshop).



This is a hands-on course that allows participants to create various common branding changes.

Benefits:

You will be able to carry out a range of branding tasks on your ATMs and Kiosks to match your corporate branding, and set up ATM/Kiosk screens to offer various services. Having trained staff within the bank who can create and deploy brandings to customer segments, will result in greater efficiency, and lower consultancy costs.

Duration:

2 days (classroom-based)

Audience:

- ❖ Bank Marketing personnel
- ❖ Bank Graphic Designers

Location:

CR2 offices in Dublin, Dubai and Amman. Can also be run onsite on request.



Our training is a blend of classroom and online training and includes:

- Overviews
- Installation
- Configuration
- Operations
- Tools

For more information please email us at training@cr2.com.

www.cr2.com



Pre-requisites:

- ❖ Introduction to ATM Studio eLearning course
- ❖ BankWorld ATM Studio course
- ❖ A basic understanding of ATMs
- ❖ Some graphic design experience would be advantageous

Objectives: At the end of this course you will be able to:

1. Carry out practical tasks relating to normal ATM branding changes.
2. Understand the process of troubleshooting in the context of Studio & deployment of branding

Course Outline:

- ❖ Course Overview
- ❖ Brand Local-Web, Local & Network screens
- ❖ Publish resulting branding as packages
- ❖ Disk directory structure for BW ATM Studio
- ❖ BWAC database supported by BW ATM Studio
- ❖ Create new templates
- ❖ Modify text strings for new language
- ❖ Update test branding idle loop with new language
- ❖ Publish new test branding to ATM
- ❖ Check packages & logs to confirm branding installed correctly on ATM
- ❖ Change icons for service selection (TDK buttons)
- ❖ Add movie clip (as small window) on idle screen
- ❖ Perform ATM text transactions on new test branding
- ❖ Examine ATM files & logs to identify branding changes.
- ❖ Troubleshooting Studio: Examining logs, output packages & changed data
- ❖ Course Summary
- ❖ Course Exam

Materials:

Course Participant Guide, Course handouts / diagrams, Glossary, relevant User Guides, etc., supplied on USB key.

Our training is a blend of classroom and online training and includes:

- Overviews
- Installation
- Configuration
- Operations
- Tools

For more information please email us at training@cr2.com.

www.cr2.com