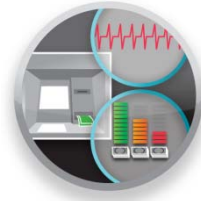


CR²



BankWorld ATM Custodian



BankWorld ATM Custodian is a CR2 solution that assists ATM custodians, located in a bank's branches, with the smooth running of ATMs under their control.

The course teaches participants to use the ATM Custodian tool. This eLearning course contains activities that allow the participants to practice simple tasks.

Benefits:

After taking this course, you will be able to install and use the ATM Custodian tool to manage and monitor the ATMs for which you are responsible. Enabling ATM custodians to effectively use this tool, means reduced costs for the bank, increased availability of ATMs and faster ATM reconciliation.



Duration:

1 hour (eLearning)

Audience:

- ❖ ATM Custodians

Location:

As this course is an eLearning course, you can take the course anytime, anywhere.

Pre-requisites:

- ❖ None

Our training is a blend of classroom and online training and includes:

- Overviews
- Installation
- Configuration
- Operations
- Tools

For more information please email us at training@cr2.com.

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Objectives: At the end of this course you will be able to:

1. List the functions of the ATM Custodian tool
2. Install BankWorld ATM Custodian
3. Review the status of an ATM
4. Review the status of the ATM's media, devices, and cash counters
5. Review a list of captured cards
6. Run reports
7. Reboot and initialise an ATM
8. Set up users for the BankWorld ATM Custodian tool
9. Change user passwords

Course Outline:

- ❖ Getting started
 - Installation
 - Adding ATMs
- ❖ Using BankWorld ATM Custodian
 - Status icons
 - Interface tabs
 - Running reports
- ❖ Administration
 - Rebooting & initialising and ATM
 - Adding users
- ❖ Course Quiz

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Materials:

This course is an eLearning course. There is a course glossary and several reference documents (in PDF format) linked to the course.

