



BankWorld Web Portal Overview

The BankWorld Web Portal is designed to deliver financial services online, anytime, anywhere, to any internet-enabled device.

This course gives participants an overview of the BankWorld Web Portal system, outlining the system components, main services, features, system admin, and maintenance tasks.

This is an Overview course and we recommend that participants requiring a more in-depth knowledge should continue on to take the relevant configuration and operations courses.

Benefits:

You will get an introduction to the Web Portal System that will explain its structure and components, and the various retail and corporate services. You will also learn about system administration and maintenance procedures as well as getting an insight into the security features of the BankWorld Web Portal System.

This knowledge will help bank staff to operate the Web Portal system more effectively and may in turn result in lower consultancy costs.



Duration:

0.5 day (classroom-based)

Audience:

This course can be taken by anyone, but it is designed in particular for:

- ❖ Bank management staff
- ❖ Bank operations staff

Location:

CR2 offices in Dublin, Dubai and Amman. Can also be run onsite on request.

Our training is a blend of classroom and online training and includes:

- Overviews
- Installation
- Configuration
- Operations
- Tools

For more information please email us at training@cr2.com.

www.cr2.com



Pre-requisites:

- ❖ Basic understanding of terms such as 'Internet', 'SMS', 'Retail' and 'Corporate'.
- ❖ Ideally, you will have previously attended the *BankWorld Functional Overview* course

Objectives: At the end of this course you will be able to:

1. Describe the Web Portal System
2. Name the Web Portal System components and their main function
3. List the services available to retail and corporate customers
4. List the security features of BankWorld and explain how these features can be used by the bank
5. Discuss the concept of portlets and how they are used by BankWorld
6. List the main Web Portal System administration and maintenance tasks

Course Outline:

- ❖ BankWorld Internet Channel Overview
 - Internet Channel Components
 - Technology
- ❖ Web Portal System Security
 - Authentication Mechanisms
- ❖ Internet Banking Services
 - Retail Banking
 - Corporate Banking
- ❖ System Administration and Maintenance Overview
 - Portal Pages
 - Portal Administration
 - PIN Mailer Generation
 - User Maintenance
 - Report Generation
 - System Monitoring
- ❖ Course Exam

Materials:

Course Participant Guide, Course handouts / diagrams, Glossary, relevant User Guides, etc., supplied on Apple iPad¹ (or equivalent) or on USB key.

Our training is a blend of classroom and online training and includes:

- Overviews
- Installation
- Configuration
- Operations
- Tools

For more information please email us at training@cr2.com.

www.cr2.com

¹ Apple iPad (or equivalent) only supplied if course is undertaken at a CR2 office location.