



## BankWorld Web Portal Overview

The BankWorld Web Portal is designed to deliver financial services online, anytime, anywhere, to any internet-enabled device.

This course gives participants an overview of the BankWorld Web Portal system, outlining the system components, main services, features, system admin, and maintenance tasks.

This is an Overview course and we recommend that participants requiring a more in-depth knowledge should continue on to take the relevant configuration and operations courses.

### Benefits:

You will get an introduction to the Web Portal System that will explain its structure and components, and the various retail and corporate services. You will also learn about system administration and maintenance procedures as well as getting an insight into the security features of the BankWorld Web Portal System.

This knowledge will help bank staff to operate the Web Portal system more effectively and may in turn result in lower consultancy costs.



### Duration:

1 hour (eLearning)

### Audience:

This course can be taken by anyone, but it is designed in particular for:

- ❖ Bank management staff
- ❖ Bank operations staff

### Location:

As this course is an eLearning course, you can take the course anytime, anywhere.

Our training is a blend of classroom and online training and includes:

- Overviews
- Installation
- Configuration
- Operations
- Tools

For more information please email us at [training@cr2.com](mailto:training@cr2.com).

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## Pre-requisites:

- ❖ Basic understanding of terms such as 'Internet', 'SMS', 'Retail' and 'Corporate'.
- ❖ Ideally, you will have previously attended the *BankWorld Functional Overview* course (eLearning or classroom)

**Objectives:** At the end of this course you will be able to:

1. Name the Web Portal System components and their main function
2. Recognise portlets within portals and explain the benefits of using portal technology
3. List some of the financial transactions and bank instructions available
4. Identify the different services available to retail and corporate customers
5. List the security features of BankWorld and explain how these features can be used by the bank
6. List the main Web Portal System administration and maintenance tasks

## Course Outline:

- ❖ Introduction
- ❖ Web Portal System Components
- ❖ System Security
- ❖ Internet Banking Services
  - Retail Banking
  - Corporate Banking
- ❖ Operation and Administration
- ❖ Summary
- ❖ Course Quiz

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## Materials:

This course is an eLearning course. There is a course glossary and reference document (in PDF format) linked to the course.

