



BankWorld Prepaid Cards

BankWorld Prepaid Cards provides additional functionality to the BankWorld ATM channel. The use of Prepaid Cards allows the bank to provide a range of business services to both retail and business customers.

This course gives participants knowledge of the Prepaid Card configuration and management.

Benefits:

You will be able to perform the necessary day to day management and production tasks for Prepaid Cards.



Our training is a blend of classroom and online training and includes:

- Overviews
- Installation
- Configuration
- Operations
- Tools

For more information please email us at training@cr2.com.

www.cr2.com

Duration:

2 days (classroom-based)

Audience:

This course can be taken by anyone, but it is designed in particular for:

- ❖ Bank Operations staff
- ❖ Bank Business staff

Location:

CR2 offices in Dublin, Dubai and Amman. Can also be run onsite on request.



Pre-requisites:

- ❖ *BankWorld ATM related Courses*
- ❖ *CardWorld Producer Operations Course*

Objectives: At the end of this course you will be able to:

1. Understand how Prepaid Cards differ from standard Cards & their usage
2. Understand the configuration setup for Prepaid Cards
3. Understand the production & management of Prepaid Cards
4. Appreciate the procedures needed to support Prepaid Cards operations

Course Outline:

- ❖ Course Overview
- ❖ Types & Uses of Prepaid Cards
- ❖ Configuration for Prepaid Cards
- ❖ Back Office Pool Accounts
- ❖ Functionality Available for Prepaid Cards
- ❖ Creating Stock Types
- ❖ Managing Stock Issue Process
- ❖ Creation of Prepaid Cards
- ❖ Batch Activation
- ❖ Loading of Funds
- ❖ Review Prepaid Cards & Use of BankWorld Internet Channel
- ❖ Review Prepaid Card Management Procedures
- ❖ Review Prepaid Card Related Reporting
- ❖ Discussion on Business Cases for Prepaid Cards
- ❖ Course Summary
- ❖ Course Exam

Materials:

Course Participant Guide, Course handouts / diagrams, Glossary, relevant User Guides, etc., on USB key.

Our training is a blend of classroom and online training and includes:

- Overviews
- Installation
- Configuration
- Operations
- Tools

For more information please email us at training@cr2.com.

www.cr2.com