



# Sparrow 8 Disaster Recovery

This course is designed to provide assistance to the bank in developing a Sparrow Disaster Recovery approach.

## Benefits:

Working with CR2 the bank will be able to develop a bank specific Sparrow system Disaster Recovery plan which will include procedural and hardware options. Staff will learn possible uses of a Disaster Recovery Centre (DRC) and match these with the bank's specific requirements.

A generic DR-Contingency document will be modified to the needs of the bank and a list will be produced, of essential steps to be completed after the course.

## Duration:

2 day (classroom-based)

## Audience:

This course can be taken by anyone, but it is designed in particular for:

- ❖ Bank Operations staff
- ❖ Bank Technical Support staff

## Location:

CR2 offices in Dublin, Dubai and Amman. Can also be run onsite on request.

Our training is a blend of classroom and online training and includes:

- Overviews
- Installation
- Configuration
- Operations
- Tools

For more information please email us at [training@cr2.com](mailto:training@cr2.com).

[www.cr2.com](http://www.cr2.com)



## Pre-requisites:

- ❖ Sparrow 8 Operations

**Objectives:** At the end of this course you will be able to:

1. To describe system & hardware options for Sparrow resilience, high availability & disaster recovery.
2. Develop an initial draft of the Disaster Recovery Contingency document for use by the bank in controlling the cut over to Disaster Recovery site.

## Course Outline:

- ❖ Introduction to Course
- ❖ Sparrow System Review. Development of schematic showing components of the banks Sparrow system and its normal daily processes.
- ❖ Discussion of extra procedures for system support, hardware/software, updates available and planned backup resources.
- ❖ Working through the generic Sparrow Disaster Recovery Contingency document; identifying new staff roles, documenting existing hardware/software/procedures/escalation procedures/staff responsibilities & planning additions for bank specific additions or new requirements.
- ❖ Overview of how to use the knowledge gained and documentation produced to liaise with any external partner (supplying specialised DRC hardware/communications systems, etc.) that the bank may work with.
- ❖ Ensure that the Sparrow Disaster Recovery Contingency document is referenced / contained within any overall Disaster Recovery documentation planning for the bank.
- ❖ Course Exam

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## Materials:

Course Participant Guide, Course handouts / diagrams, Glossary, relevant User Guides, etc., supplied on USB key.